

RENZO DUPONT

IT & BUSINESS SYSTEMS DIRECTOR | LEADERSHIP · BUDGETS · VENDORS · IDENTITY · REPORTING

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Lehi, Utah — on-site, hybrid, or remote | U.S. work authorized, no sponsorship | English & Spanish

PROFESSIONAL SUMMARY

Technology leader with **18+ years** across software, enterprise systems, and IT operations. Experienced mentoring engineers, establishing technical standards, enforcing access governance and change controls, and reporting outcomes to stakeholders across sales, operations, finance, and leadership. Led a 5-person team and the technology stack for an **80+ employee** company spanning **15+ SaaS / cloud platforms** — consolidated technology spend by **75%** and improved executive visibility that drove **client retention +20%**.

CORE SKILLS & COMPETENCIES

IT & Business Systems Leadership: Team Mentorship · Engineering Standards · Access Governance · Change Controls · Security Standards · Policy Enforcement · Onboarding / Offboarding · Vendor Management

Budget & Operations: Technology Budgeting · License Optimization · Contract Negotiation · Cost Consolidation · Risk & Priority Management

Stakeholders & Reporting: Executive Reporting · KPI Dashboards · Status Communication · Requirements Translation · Change Management

Identity, Collaboration & Cloud: JumpCloud SSO · Google Workspace · GCP · AWS · Salesforce · RingCentral · Twilio · CallRail · Automation Workflows

Delivery: Agile Leadership · Release Governance · Incident Triage · Process Automation

PROFESSIONAL EXPERIENCE

VANTA

September 2026 – Present

Salesforce Platform Engineer

- Own improvements to the Salesforce development pipeline, configuring GitHub rulesets, Actions, and scripts that automate approval steps and standardize release controls.
- Configure Gearset exclusions and environment-specific data-use controls to strengthen compliance across the development and deployment cycle.

GARGLE, INC — Lehi, Utah

January 2020 – July 31, 2026

Senior Engineer

December 2023 – July 31, 2026

- Owned IT and business systems for an **80+ employee** company — mentored junior engineers, established engineering standards, and enforced access governance, change controls, and security standards across identity and platform changes
- Owned stakeholder management and executive reporting: KPI dashboards, retention/risk visibility, and status communication to sales, service, finance, and leadership — **client retention +20%**
- Governed onboarding/offboarding and identity automation via JumpCloud SSO with Google Workspace; set access policies and reduced risk from inconsistent provisioning
- Directed **15+ SaaS / cloud platforms** spanning Salesforce, GCP, AWS, Google Workspace, RingCentral, Twilio, CallRail, and related automations — prioritizing work against business impact
- Partnered with department leads on requirements, change controls, and go-live readiness for org-wide initiatives including system merges and operational reporting programs

IT & Development Manager

June 2021 – December 2023

- Led a 5-person development and analytics team — mentoring, performance expectations, delivery reviews, and coordination with sales, marketing, accounting, and support
- Owned IT budgeting and vendor negotiation across the company stack; consolidated redundant tools and optimized licenses — **reduced technology expenses 75%** while preserving core business capability

- Set priorities and roadmaps with stakeholders; documented progress, escalated tradeoffs early, and kept leadership informed on status, risk, and decisions needed
- Established release and quality standards — sandbox strategy, deployment gates, and change validation before production

Salesforce Advanced Administrator

January 2020 – May 2021

- Partnered with accounting, sales, marketing, and support to gather requirements and coordinate platform delivery for operations and customer-facing portals
- Owned intake triage and change validation for migrations and enhancements — **reducing data errors 20%**

DENTAL MARKETING | 123 POSTCARDS — Heber City, Utah

August 2013 – December 2019

Team Leader

February 2018 – December 2019

- Led a distributed engineering team across India, Nepal, and the Philippines — mentoring, priorities, Scrum ceremonies, and release-quality standards
- Owned stakeholder communication and delivery planning across Salesforce and web programs; negotiated scope and tracked outcomes with business partners
- Directed a campaign/CRM data initiative with cross-team coordination — **productivity +30%** and **call-scoring efficiency +60%**

Software Developer

August 2013 – February 2018

- Partnered with sales and operations on requirements and delivery for CRM / campaign systems; communicated status through implementation and rollout
- Supported operational reporting and integration work connecting marketing data to Salesforce

ALTIMETRIK | Salesforce.com Engineering Contractor — Montevideo, Uruguay

2010 – 2014

Team Lead

- Led delivery on **Salesforce's internal GEMINI** project — planning through deployment, coordinating with Salesforce.com engineering, and owning timeline and quality
- Mentored junior developers, introduced Agile practices, and managed stakeholder communication across the Partner Portal workstream

EARLIER ROLES — Uruguay

2007 – 2012

- **Loasoft — Project Manager (2010–2011)**: Managed ERP delivery — decision-making, team leadership, training, performance/quality analysis, and system design
- **HWDotUY — Co-founder (2011–2012)**: Co-founded a software firm; owned client-facing delivery, support, and project outcomes
- **Logivai S.A. — Developer (2009–2010)**: Built ERP systems in C# and WPF
- **PowerStreet — Software Developer (2007–2008)**: Built VB and SQL Server products

CERTIFICATIONS & EDUCATION

Salesforce Certified: Platform Developer · Platform Administrator II · Platform Administrator

Bachelor's Degree in Computer Science — Universidad del Trabajo del Uruguay (UTU) · 2008

U.S. Academic Equivalency — B.S. Computer Science · Evaluated 2024, Brooklyn College (CUNY)

Full Stack Development (MERN) — MIT xPro · 2021 · 100% on final capstone

Machine Learning & AI with Python — Harvard University — CS109x · 2024 · Diploma awarded

Professional development: The Cybersecurity Threat Landscape · SOC 2 Compliance Essential Training — LinkedIn, 2026

Technical training: Microsoft C# & WPF — LATU, Montevideo · 2009–2010 · ERP Development, SQL Server 2000 & Visual Basic 6 — Assist Ltda · 2007