

RENZO DUPONT

TECHNICAL PROJECT LEADER | PRODUCT OWNERSHIP · STAKEHOLDERS · DELIVERY · PRIORITIZATION

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Lehi, Utah — on-site, hybrid, or remote | U.S. work authorized, no sponsorship | English & Spanish

PROFESSIONAL SUMMARY

Technical project and product leader with **18+ years** driving cross-functional delivery across sales, operations, finance, marketing, and engineering. Experienced as a hands-on product owner and project lead — gathering requirements, negotiating scope and priorities, documenting progress, managing timelines and Gantt plans, triaging work, and communicating with stakeholders at every level.

CORE SKILLS & COMPETENCIES

Project & Product Leadership: Product Ownership · Project Planning · Roadmaps · Gantt Charts · Timelines · Milestone Tracking · Scope Negotiation · Priority Management · Backlog Grooming

Stakeholders & Communication: Cross-Department Collaboration · Executive Updates · Requirements Gathering · Progress Documentation · Status Reporting · Demos · Change Communication

Delivery Operations: Triage · Incident Prioritization · Release Coordination · Risk Management · Budget & Vendor Negotiation · License / Cost Optimization

Ways of Working: Agile / Scrum · Sprint Planning · Standups · Retrospectives · BSA / PM / QA Partnership · User Training & Adoption

Platform Context: Salesforce (CRM / Business Systems) · Integrations · Reporting & KPIs · AppExchange / Vendor Management

PROFESSIONAL EXPERIENCE

VANTA

September 2026 – Present

Salesforce Platform Engineer

- Own improvements to the Salesforce development pipeline, configuring GitHub rulesets, Actions, and scripts that automate approval steps and standardize release controls.
- Configure Gearset exclusions and environment-specific data-use controls to strengthen compliance across the development and deployment cycle.

GARGLE, INC — Lehi, Utah

January 2020 – July 31, 2026

Senior Engineer

December 2023 – July 31, 2026

- Acted as product owner and project lead for company-wide Salesforce and business-systems initiatives — gathering requirements from sales, service, finance, and leadership, then negotiating scope, priorities, and delivery timelines
- Ran cross-department programs end to end: documented progress, maintained Gantt / milestone plans, coordinated releases, and reported status to stakeholders
- Owned triage for production issues and enhancement requests — prioritized work against business impact, communicated tradeoffs, and kept critical paths on schedule
- Negotiated vendor and tooling decisions across **15+ platforms**; delivered org merges/splits and reporting programs that drove **client retention +20%**
- Partnered with BSAs, product stakeholders, QA, and ops on backlog grooming, acceptance criteria, demos, and change validation before go-live

IT & Development Manager

June 2021 – December 2023

- Led a 5-person development and analytics team — sprint planning, standups, retrospectives, code/delivery reviews, and cross-functional coordination with sales, marketing, accounting, and support
- Owned project intake, prioritization, and roadmap sequencing; translated stakeholder needs into scoped work with clear timelines and documented progress
- Negotiated vendor contracts and consolidated tools — **reduced technology expenses 75%** while preserving core business capability through restructuring

- Managed budgets, license allocation, and delivery risk; escalated tradeoffs early and kept leadership informed on status, blockers, and decisions needed

Salesforce Advanced Administrator

January 2020 – May 2021

- Gathered requirements from accounting, sales, marketing, and support; documented solutions and coordinated delivery of platform and portal initiatives
- Triaged and delivered enhancement work with change validation before release — **reducing data errors 20%** on migration-led projects

DENTAL MARKETING | 123 POSTCARDS — Heber City, Utah

August 2013 – December 2019

Team Leader

February 2018 – December 2019

- Led a distributed engineering team across India, Nepal, and the Philippines — set priorities, ran Scrum ceremonies, and improved communication and release quality
- Owned project and platform strategy across Salesforce and web delivery; gathered requirements, negotiated scope with stakeholders, and tracked timelines through delivery
- Drove a Salesforce-integrated campaign/CRM data program — **productivity +30%** and **call-scoring efficiency +60%** — with documented progress and cross-team coordination

Software Developer

August 2013 – February 2018

- Partnered with sales and operations to gather requirements and deliver CRM / campaign integrations; triaged defects and communicated status through implementation
- Documented delivery progress and supported user-facing rollout for systems connecting marketing data to Salesforce

ALTIMETRIK | Salesforce.com Engineering Contractor — Montevideo, Uruguay

2010 – 2014

Team Lead

- Led delivery on **Salesforce's internal GEMINI** project — planning through deployment, coordinating with Salesforce.com engineering, and owning timeline and quality
- Mentored junior developers, introduced Agile practices, and managed stakeholder communication across the Partner Portal workstream

EARLIER ROLES — Uruguay

2007 – 2012

- **Loasoft — Project Manager (2010–2011)**: Managed ERP delivery — decision-making, team leadership, training, performance/quality analysis, and system design
- **HWDotUY — Cofounder (2011–2012)**: Co-founded a software firm; owned client-facing delivery, support, and project outcomes
- **Logivai S.A. — Developer (2009–2010)**: Built ERP systems in C# and WPF
- **PowerStreet — Software Developer (2007–2008)**: Built VB and SQL Server products

CERTIFICATIONS & DIPLOMAS

Salesforce Certified Platform Developer — Salesforce · Jul 2026 · Credential ID 7976268

Salesforce Certified Platform Administrator II — Salesforce · Aug 2026 · Credential ID 7988640

Salesforce Certified Platform Administrator — Salesforce · Jul 2026 · Credential ID 7967987

Machine Learning & AI with Python — Harvard University — CS109x · 2024 · Diploma awarded

Full Stack Development (MERN) — MIT xPro · 2021 · 100% on final capstone

EDUCATION

Bachelor's Degree in Computer Science — Universidad del Trabajo del Uruguay (UTU) · 2008

U.S. Academic Equivalency — B.S. Computer Science · Evaluated 2024 by a Brooklyn College (CUNY) professor