

RENZO DUPONT

SALESFORCE ADMINISTRATOR | FLOWS · SALES CLOUD · SERVICE CLOUD · DATA · AUTOMATION

Salesforce Certified: Platform Administrator II · Platform Administrator · Platform Developer

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Lehi, Utah — on-site, hybrid, or remote | U.S. work authorized, no sponsorship | English & Spanish

PROFESSIONAL SUMMARY

Salesforce Certified **Platform Administrator II** with **16+ years** on the Salesforce platform, including hands-on ownership of Sales Cloud administration, Flows, automation, data quality, security, reporting, integrations, release management, and production support. Experienced translating stakeholder requirements into scalable platform solutions, improving business processes, and governing changes across sales, service, and operational teams.

CERTIFICATIONS

Salesforce Certified Platform Administrator II — Salesforce · Aug 2026 · Credential ID 7988640

Salesforce Certified Platform Administrator — Salesforce · Jul 2026 · Credential ID 7967987

Salesforce Certified Platform Developer — Salesforce · Jul 2026 · Credential ID 7976268

PROFESSIONAL EXPERIENCE

VANTA

September 2026 – Present

Salesforce Platform Engineer

- Own improvements to the Salesforce development pipeline, configuring GitHub rulesets, Actions, and scripts that automate approval steps and standardize release controls.
- Configure Gearset exclusions and environment-specific data-use controls to strengthen compliance across the development and deployment cycle.

GARGLE, INC — Lehi, Utah

January 2020 – July 31, 2026

Senior Engineer

December 2023 – July 31, 2026

- Owned Salesforce platform administration for Sales Cloud and Service workflows — custom objects, page layouts, validation rules, app personalization, Sites configuration, and pricing / discounts / quote-to-cash setup
- Managed users and access: role hierarchy, profiles, permission sets, queues, public groups, sharing rules, SSO via JumpCloud, login IP ranges, password policies, and license utilization
- Designed and maintained Flows and business-process automation for lead scoring, opportunity management, forecasting, case routing, and operational handoffs
- Owned Salesforce reports and dashboards for sales, operations, and leadership — translating business KPIs into actionable visibility that drove **client retention +20%**
- Maintained data quality and led Data Loader migrations, cleanup, and org merge/split activities with change validation before release
- Managed releases and sandbox strategy — Change Sets, Salesforce CLI, and stakeholder demos; configured managed packages / AppExchange (Conga, Calendly, WeFlow) and Pardot (~1 year); used Apex, SOQL, and REST when declarative options were not enough

IT & Development Manager

June 2021 – December 2023

- Player-coach: led a 5-person team while remaining the primary Salesforce administrator for Flows, configuration, security, data quality, and production troubleshooting
- Ran Agile ceremonies and partnered with BSAs, product owners, QA, and ops — gathering requirements, prioritizing backlog, and validating changes before release
- Owned sandbox strategy, deployment quality gates, and license optimization; applied Apex/SOQL when automation or integrations exceeded declarative limits

Salesforce Advanced Administrator

January 2020 – May 2021

- Administered Salesforce — custom objects, validation rules, Flows, approvals, page layouts, profiles/permission sets, and security model configuration for sales and operations users
- Ran data migrations with Data Loader and validated changes before release — **reducing data errors 20%**; supported REST integrations where needed

DENTAL MARKETING | 123 POSTCARDS — Heber City, Utah

August 2013 – December 2019

Team Leader

February 2018 – December 2019

- Hands-on Salesforce lead for a distributed team — owned org configuration, production support, user training, and CRM solution quality while running Agile delivery
- Connected campaign data to Sales Cloud records and built operational reporting — **productivity +30%** and **call-scoring efficiency +60%**

Software Developer

August 2013 – February 2018

- Configured Salesforce for sales and operations — custom objects, workflows, validation, page layouts, and reporting; ran Data Loader migrations
- Triaged production defects and service requests; built CRM integrations connecting marketing systems to Sales Cloud when needed

ALTIMETRIK | Salesforce.com Engineering Contractor — Montevideo, Uruguay

2010 – 2014

Team Lead

- Led platform delivery on **Salesforce's internal GEMINI** project as a contractor embedded with Salesforce.com teams — change validation and delivery quality
- Built features for the **Salesforce Partner Portal**; mentored junior team members and introduced Agile practices across the team

EARLIER ROLES — Uruguay

2007 – 2012

- **Loasoft — Project Manager (2010–2011)**: Managed ERP delivery for enterprise clients
- **HWDotUY — Co-founder (2011–2012)**: Co-founded a software development and support firm
- **Logivai S.A. — Developer (2009–2010)**: Built ERP systems in C# and WPF
- **PowerStreet — Software Developer (2007–2008)**: Built VB and SQL Server products

CORE SKILLS & TECHNOLOGIES

Salesforce Administration: Flows · Sales Cloud · Service Cloud · Security & Sharing · Reports & Dashboards · Data Loader · AppExchange · Pardot

Release & Support: Sandboxes · Change Sets · Salesforce CLI · Data Quality · Production Support · User Training

Development: Apex · SOQL/SOSL · Lightning Web Components · REST/JSON · Named Credentials

Delivery: Agile · Stakeholder Requirements · BSA / PM / QA Collaboration

EDUCATION

Bachelor's Degree in Computer Science — Universidad del Trabajo del Uruguay (UTU) · 2008

U.S. Academic Equivalency — B.S. Computer Science · Evaluated 2024 by a Brooklyn College (CUNY) professor

Full Stack Development (MERN) — MIT xPro · 2021 · 100% on final capstone

Machine Learning & AI with Python — Harvard University — CS109x · 2024 · Diploma awarded