

# RENZO DUPONT

SALESFORCE DEVELOPER | APEX · FLOWS · INTEGRATIONS · PRODUCTION SUPPORT

Salesforce Certified: Platform Developer · Platform Administrator II · Platform Administrator

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Lehi, Utah — on-site, hybrid, or remote | U.S. work authorized, no sponsorship | English & Spanish

## PROFESSIONAL SUMMARY

Salesforce Certified **Platform Developer** and **Platform Administrator II** with **16+ years** on the Salesforce platform, with hands-on development across Apex, Lightning Web Components, Flows, SOQL/SOSL, Visualforce, and REST/JSON integrations. Hands-on builder throughout my career, including during management roles: writing Apex, resolving production incidents, validating changes, and coordinating releases. Strongest in Sales Cloud development, API automation, data quality, and Agile delivery with BSAs, product, QA, and business stakeholders.

## CERTIFICATIONS & DIPLOMAS

**Salesforce Certified Platform Developer** — Salesforce · Jul 2026 · Credential ID 7976268

**Salesforce Certified Platform Administrator II** — Salesforce · Aug 2026 · Credential ID 7988640

**Salesforce Certified Platform Administrator** — Salesforce · Jul 2026 · Credential ID 7967987

**Machine Learning & AI with Python** — Harvard University — CS109x · 2024 · Diploma awarded

**Full Stack Development (MERN)** — MIT xPro · 2021 · 100% on final capstone

## PROFESSIONAL EXPERIENCE

### VANTA

September 2026 – Present

#### Salesforce Platform Engineer

- Own improvements to the Salesforce development pipeline, configuring GitHub rulesets, Actions, and scripts that automate approval steps and standardize release controls.
- Configure Gearset exclusions and environment-specific data-use controls to strengthen compliance across the development and deployment cycle.

### GARGLE, INC — Lehi, Utah

January 2020 – July 31, 2026

#### Senior Engineer

December 2023 – July 31, 2026

- Developed and supported Sales Cloud apps with Apex Triggers, Batch/Queueable/Scheduled Apex, Flows, and SOQL/SOSL — bulkified for governor limits — lead scoring, opportunities, forecasting, and case routing
- Built and supported REST/JSON integrations using Named Credentials, Apex callouts, asynchronous processing, retry/error handling, and automated tests — ChargeOver, Stripe, QuickBooks, Twilio, RingCentral
- Owned releases: sandbox refreshes, change validation, Git branching/PRs, GitHub CI/CD, Change Sets, Ant, Salesforce CLI/SFDX; Apex unit tests with mocked HTTP callouts; debug via log analysis
- Supported service routing and operational Salesforce workflows, including Omni-Channel configuration and automation
- Shipped org merges/splits with Batch Apex, validation triggers, and Data Loader; Salesforce reporting that drove **client retention +20%**
- Configured AppExchange packages (Conga, Calendly, WeFlow) and Pardot (~1 year); resolved **500+** tickets **per quarter** throughout Gargle tenure

#### IT & Development Manager

June 2021 – December 2023

- Player-coach: led a 5-person development and analytics team while remaining the primary Salesforce developer for Apex, Flows, integrations, and production troubleshooting
- Ran Agile ceremonies and partnered with BSAs, product owners, QA, and ops on enhancements and defect resolution
- Refactored Apex and integrations for governor-limit safety and SOQL optimization; owned Apex test strategy, sandbox strategy, and deployment quality gates

## Salesforce Advanced Administrator

January 2020 – May 2021

- Developed and supported Salesforce apps — custom objects, validation rules, Flows, approvals, Visualforce, Apex Triggers, and security model configuration
- Built REST integrations and data migrations with Data Loader and Batch Apex — **reducing data errors 20%**; validated changes before release

## DENTAL MARKETING | 123 POSTCARDS — Heber City, Utah

August 2013 – December 2019

### Team Leader

February 2018 – December 2019

- Hands-on Salesforce lead for a distributed engineering team — wrote Apex/PHP integrations, reviewed CRM solutions, and owned production support while running Agile delivery
- Built REST/JSON integrations connecting campaign data to Sales Cloud records — **productivity +30%** and **call-scoring efficiency +60%**

### Software Developer

August 2013 – February 2018

- Developed Salesforce integrations — custom objects, Apex/PHP bridges, REST APIs, and Data Loader migrations connecting marketing systems to Sales Cloud
- Triaged production defects and service requests; configured workflows, validation, page layouts, and reporting for sales and operations

## ALTIMETRIK | Salesforce.com Engineering Contractor — Montevideo, Uruguay

2010 – 2014

### Team Lead

- Wrote Apex and Visualforce for **Salesforce's internal GEMINI platform** as an engineering contractor embedded with Salesforce.com teams — delivery, code quality, and change validation
- Built features for the **Salesforce Partner Portal**; mentored junior developers on Apex/Visualforce and introduced Agile practices across the team

## EARLIER ROLES — Uruguay

2007 – 2012

- **Loasoft — Project Manager (2010–2011)**: Managed ERP delivery for enterprise clients
- **HWDotUY — Cofounder (2011–2012)**: Co-founded a software development and support firm
- **Logivai S.A. — Developer (2009–2010)**: Built ERP systems in C# and WPF
- **PowerStreet — Developer (2007–2008)**: Built VB and SQL Server products

## CORE SKILLS & TECHNOLOGIES

**Salesforce Development:** Apex Triggers · Batch / Queueable / Scheduled Apex · SOQL/SOSL · Flows · Visualforce · Lightning Web Components · Bulkification · Governor Limits · Unit Testing · Sales Cloud

**Integration & Automation:** REST/JSON · Named Credentials · Apex Callouts · Async Processing · Mocked HTTP Callouts · GitHub CI/CD · Git Branching / PRs · Change Sets · Ant · Salesforce CLI / SFDX · AppExchange (Conga · Calendly · WeFlow) · Pardot

**Production Support:** Incident Analysis · Log Analysis / Debugging · Service Requests · Change Validation · Release Management · Sandbox Refreshes · Data Quality · Security & Sharing

**Delivery:** Agile (Standups · Sprint Planning · Backlog Grooming · Retrospectives) · BSA / PM / QA Collaboration

**Also:** Omni-Channel · Partner Portal · Service Cloud · Node.js · TypeScript · Python · SQL

## EDUCATION & PROFESSIONAL DEVELOPMENT

**Bachelor's Degree in Computer Science** — Universidad del Trabajo del Uruguay (UTU) · 2008

**U.S. Academic Equivalency** — Bachelor of Science in Computer Science, concentrations in Software Development & Entrepreneurship · Evaluated 2024 by a professor of the Murray Koppelman School of Business, Brooklyn College (CUNY)

**Professional development:** The Cybersecurity Threat Landscape · SOC 2 Compliance Essential Training — LinkedIn, 2026

**Technical training:** Microsoft C# & WPF — LATU, Montevideo · 2009–2010 · ERP Development, SQL Server 2000 & Visual Basic 6 — Assist Ltda · 2007